

Open Enrollment 2004  
Primary Care Physician IDs

QUESTION

What happens in the following situations?

1. A member entered an invalid PCP ID.
2. A member entered a PCP ID for a network they did not enroll in.

ANSWER

ADOA Benefits has identified these individuals and on August 31<sup>st</sup> letters were mailed with instructions on how to correct the PCP ID(s) and an explanation of what happens if they do not correct the PCP ID(s). A copy of the letter is attached for your reference.

EXPLANATION

Valid PCP IDs MUST only be obtained from the physician search at [www.benefitoptions.az.gov](http://www.benefitoptions.az.gov).

ISSUED

September 1, 2004